



Urban Greens Co-op Market Annual Member-Owner Meeting Agenda

- I. 10 minutes for people to join, and get set up
 - Music
 - Slideshow or pics of store
 - Technical questions for anyone having trouble

- II. Board Report (20?)
 - What's happened in the past year
 - Store opened!
 - Grand opening
 - Learning as we go - trying lots of new things
 - Meeting our vision takes time (peek behind the curtains)
 - Staffing (IGM Transitions, New GM)
 - 2 IGMs in 2 Months (Due to IGM schedules)
 - Hiring Permanent GM
 - Challenges of implementing systems while open
 - Financial Report (Finance Committee to lead)
 - 2019 Numbers report
 - Member-Owner growth
 - 2020 quick summary through June
 - Pandemic Changes
 - Changes in Procedures, Plans, and Expectations - changing fast, being flexible
 - Community support and engagement is still critical.
 - Capital source changes related to pandemic

- III. Operations Informational report from General Manager

- IV. Voting Initiatives -- Carol!

- V. Governance, "Ends" & What's Ahead
 - Owners vs Members - language distinction (not sure where to stick this in?)
 - Board's Transition / Policy Governance:
 - Year Ahead

- VI. Q & A